MISSED APPOINTMENT POLICY NOTIFICATION

If you are unable to keep your scheduled appointment, please call 360-690-8385 to let us know.

If an appointment is missed or cancelled without 24 hour notice (excluding weekends and holidays) you will be charged. Missed appointments are NOT covered by insurance. If you miss three appointments within a rolling 12 month period for reasons not accepted by William Thorbecke PhD as out of your control, you will no longer be eligible to receive care from William Thorbecke PhD.

Exceptions to the charge are made on a case-by-case basis.

Your signature serves as acknowledgement that you have been informed of the policy. If the patient is a minor, the parent and/or legal guardian is responsible for the charge.
Patient/guardian
Date